

## Lottery FAQs:

### How much does it cost to play the Rainbows Lottery?

It costs just £1 per week and is drawn every Friday - you can join for 13, 26 or 52 weeks. When you join you'll be given a five digit number that you keep for as long as you're in the lottery. If you win, we'll pop a cheque in the post. It's that simple.

*Please note, there is an initial payment of £6.34 and then payments of £4.34 per month so that you don't drop out of a draw in a five week month.*

### What is the minimum age to play the Rainbows Lottery?

Players must be aged 16 years or over.

### How can I pay for my Rainbows Lottery?

You can pay for your Rainbows Lottery either via Direct Debit or via Debit Card. Unfortunately, Credit Cards are not accepted.

### How are the Rainbows Lottery proceeds used?

Rainbows receives a minimum of 64% of all proceeds from the lottery, which is spent on our good cause work. 10% of lottery proceeds is spent on prizes and 26% on expenses.

*Figures based on average for 2019*

### I have lost my lottery number(s), where can I find these?

Please contact the lottery team on 0370 330 0219 or email [lottery@rainbows.co.uk](mailto:lottery@rainbows.co.uk) and we will provide you with your unique lottery number. We always contact winners and post out any prize cheques on the day of the draw so there is no need to claim your prize.

### How can I buy more lottery numbers

To purchase more lottery memberships online please enter your details on the "[Play Today](#)" page. Alternatively, please call the lottery team on 0370 330 0219 so that we can set this up for you.

### How do I cancel my Rainbows lottery number(s)?

Your support as a Rainbows lottery player means so much to the children and families who we support here at the hospice. We hope that you can continue to help us by playing our lottery but if you do need to cancel please call our lottery team on 0370 330 0219 who will be able to cancel your membership

### What are the cash prizes?

Our cash prizes consist of the following, 1st prize - £1,000, 2nd prize - £100, 3rd prize - £100, plus 30 runner-up prizes of £5

### How will I know if I have won?

If you are one of our lucky winners, we will post out your winning cheque on the day of the draw

### What are the odds of winning a prize?

There is a 1 in 391 chance of winning a prize in the Rainbows Lottery every week.

*Accurate as of July 2020*



### **How can I contact the Rainbows Lottery?**

If you would like to find out a bit more about the lottery or have any enquiries in regard to joining or renewing memberships or anything else, please call us on 0370 330 02 19 (charged at the price of a local national call, calls from mobiles may be higher).

### **Where can I find the weekly results for the Rainbows Lottery?**

The weekly results for the Rainbows Lottery are posted the following week via the [Rainbows Lottery](#)

### **When does the lottery draw happen?**

Every Friday we draw 33 numbers at random and announce the winning lottery numbers on the [Rainbows Lottery](#) blog

### **What is responsible gambling?**

At Rainbows we support responsible gambling. If you have any concerns or would like more information and support, call the national gambling helpline on 0808 8020 133 or visit [BeGambleAware.org](http://BeGambleAware.org)

Cope Children's Trust is licensed and regulated in Great Britain by the Gambling Commission under account number 8465. Find out more [here](#)

