

# Balclutha *Bugle*

Summer  
newsletter

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## *Hello and Welcome!*

Summertime has finally arrived, we are just waiting for the sun now!! 😊

Lots of fun activities planned for throughout this time, hopefully we will get good use out of our new BBQ!

Thank you once again for all your support, kind words & donations!

General Manager  
**Alison Dickson**



**Balclutha Court Care Home**  
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# News in and around *Balclutha Court*

## Mum in a Million



Julie has been nominated by her daughter for Greenock Telegraph's 'Mum in a Million' competition for supporting the residents of Balclutha Court by day & caring for her lifelong partner at home, who is awaiting his third kidney transplant. Julie never puts herself first; she works a tough job & comes home to support Stephen who is living with kidney failure as a result of the genetic condition, polycystic kidney disease. He fell seriously ill 11 years ago & has had to undergo 2 kidney transplants so far. We are very proud to have Julie on our team; she is a true asset to Balclutha Court.

## Sponsored Walk



The Residents & Staff took part in a sponsored walk in aid of Dementia Awareness Week along with the other care homes in the area.

The walk took place at the Battery Park.

The total number of steps & the funds raised have still to be confirmed but a great day was defiantly enjoyed!!

## Greenock Telegraph Community Champion Awards



Balclutha Court was privileged to support the 2019 Greenock Community Champion Awards, which was held on Friday 17th May, where we presented the Senior Community Champion Award to Mrs Irene Pollard. The event celebrates the incredible groups & people within Inverclyde. Alison Dickson, presented the award to Mrs Pollard, as she was recognised as a community councillor & disabilities campaigner, spending the last 25 years fighting to improve services & support for people with learning disabilities alongside being a full-time carer for her daughter.

# News in and around *Balclutha Court*

## Care Home Open Day National Picnic Day



We celebrated National Care Home Open Day on Friday 29<sup>th</sup> June this was a great opportunity for us to make friendships, connections & celebrating older & vulnerable people. This years theme was celebrating the arts n care.



Residents, together with Head Chef Gerry enjoyed National Picnic Day & Ladies Day at Ascot. The ladies were all dressed in their finery and had some lovely food prepared by Gerry

## Employee of the Month

May

**Billy Docherty - Staff Nurse**

June

**Fred Gentugao - Carer**

July

**Elaine McAlinden - Senior Carer**



# A few words from *Barchester...*

## Topping Out at Eastbourne

Our newest care home development in Eastbourne celebrated a major milestone with a topping out ceremony. The occasion marked the completion of the latest stage of the 80-bed care home, where the final tile was laid, and the final brick was fitted. The home, named 'Mortain Place', will provide high-quality residential and dementia care for older people in the community of Eastbourne, and is set to open its doors to residents for the first time this autumn.



## International Nurses Day

We paid special tribute to all of our nurses on International Nurses Day to thank them for their dedication to the residents and patients they care for in our homes and hospitals.

CEO, Pete Calveley, made a special visit to Epsom Beaumont Care Home in Epsom to personally thank each nurse for all the hard work that they do, and presented them each with a branded fob watch as a token of appreciation for their dedication to the home. Every Barchester nurse across the country will also be receiving a branded fob watch to mark this special occasion and their commitment to their roles.



## Barchester Now Has 6 'Outstanding' Services

Briardene Care Home in Billingham was awarded an 'Outstanding' rating in March following its most recent CQC inspection, bringing Barchester's total number of 'Outstanding' homes to 6.

Our other care homes that have achieved this rating are Lucerne House in Exeter, Forest Hill in Worksop, Red Oaks in Henfield and West Oak in Wokingham, in addition to Billingham Grange Independent Hospital in Billingham.

Well done to everyone who has made this possible!



# A few words from *Barchester...*

## Barchester Care Awards

Thank you to everyone who nominated a team member for the 2019 Barchester Care Awards. Nominations are now closed, but we are delighted to announce that we received 1890 in total.

The judges now have the difficult task of choosing the divisional winners, and each of them will be invited to a special celebratory lunch and awards ceremony at The Midland Hotel in Manchester on 3<sup>rd</sup> October, where the national winners will be revealed.



## Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:

 **@Barchester\_Care**

 **/BarchesterHealthcare**

## Carehome.co.uk



Carehome.co.uk is the UK's leading care home review website. It's the care industry's equivalent of Trip Advisor. If you are pleased with the care you or a loved one are receiving at a Barchester home or hospital, please consider sharing your experience with others who are looking for good quality care by submitting a review.

You can pick up a review card to fill in at any Barchester care home or hospital, or you can go to [www.carehome.co.uk](http://www.carehome.co.uk) to submit a review online.

## Barchester Blog

Have you read our latest blog post? Our care home blog offers news and insights about the healthcare sector, in addition to a glimpse into working life at Barchester and help & advice for older people.

Learn about 'A day in the life of a Barchester carer' and the right 'Questions to ask when looking for a care home' – plus much, much more!

To find our blog, please visit our website at [www.barchester.com](http://www.barchester.com) and head to the 'News & Press' section at the top of the page, then click 'Care Home Blog'.

